

Privacy statement

As soon as you visit my website TheLivingGospel.org or contact me, I will receive information from you. In this privacy statement I explain what I do with this information. I always handle your information with care and store it safely. If you have any questions, or would like to know what information I have about you, please contact me. I can change this statement whenever I feel necessary. I therefore advise you to regularly view this privacy statement so that you are aware of any changes. This privacy statement was last changed on 05-07-2024.

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1) When do you apply this privacy statement?

This privacy statement applies to all personal data that we process and to all domains related to Timotheus media. This concerns the personal data of everyone who has contacted or visited one of the websites. Think of customers, visitors and people who have registered for an email list. Personal data is all data that can be traced back to you as a person. This mainly concerns your name, email address and IP address. If you are a customer, this also concerns your (home) address and possibly telephone number. If you want to know more about this, visit the website of the Dutch Data Protection Authority.

2) Who uses my data?

Timotheus media is responsible for the website Thelivinggospel.org and is therefore responsible for the use of your personal data as described in this privacy statement. The full details are:

Timotheus media

Akkerland 19

1567EH Assendelft

Dutch Chamber of Commerce (KVK-nummer): 84550600

3) Whose data do we use?

We process the personal data of everyone who has contacted me, visited the website, or placed an order. These are, for example, customers, visitors and students of the online Bible school.

4) How do we get your data?

We receive the data directly from you when you:

- Enter information on the website
- Contact us by email, telephone or in another way
- You create an account at the online Bible school
- You place an order on the website

5) What information do we use from you?

I use the following data:

- Name (First name, and possibly last name)
- E-mail address
- Delivery address (for sending orders)

6) What do we use your data for?

We only use your data for the purpose for which we are allowed to use it:

- We have received permission from you to use your data. For example, sending free e-books and then forwarding additional emails, where you can unsubscribe from each email.
- We use your data to deliver orders
- We use your data so that you can easily log in to the online Bible school, and your data and achievements are easily stored.
- We use your data to help you and provide service.

7) How long do we keep your data?

We store your personal data for as long as we are required to do so by law and for as long as this is necessary for the purpose for which we requested the data. This means a minimum of 7 years for orders.

8) With whom do we share your data?

Your personal data will only be used by Timotheus media. The only exception is the delivery service. Your delivery address, name and email address will be forwarded to the post office and will only be used for the delivery of products. If we believe it is necessary for another organization to need your data, we will always do this with your permission.

9) Where do we store your data?

We process your data within the European Economic Area (EEA). This means that we also store your data within the EEA. If you have any questions about this, please feel free to contact me.

10) How safe is your data with us?

We have done as much as possible to secure your data as best as possible, both organizationally and technically. We have secured our systems and various communication lines to ensure that your data does not fall into the hands of others. So your data is safe with us. We also ensure that your data is only used by people who have received permission from us.

11) What can you ask from us?

Because we use your personal data, you have various rights. These rights are:

Right to information:

We must explain to you in an understandable and clear manner what we do with your data and what control you have. That is why we explain in detail in this privacy statement what data we collect from you and how we handle your data.

Right of access:

You can always ask us to view the data we have about you.

Right to correction:

You may ask us to correct your data if it is incorrect or incomplete.

Right to object:

You may object to the processing of your data if you do not agree with the way we process your data. This right applies to the data that we use for direct marketing. For example, you can indicate to us that you no longer wish to receive emails by unsubscribing under the newsletters.

Right to data portability:

If you are a customer of ours or have given permission for the use of your data, you can ask us to send you digital data that we have about you. This way you can transfer that data to another organization if you wish.

Right to restriction:

You may ask us to limit the use of your data. This means that in certain cases we may only store your data but not use it.

Right to be forgotten:

You may ask us to delete all data we have about you. We will then delete all data that can be traced back to you. In some cases we cannot or may not delete all data. For example, for the tax authorities we must keep certain data for 7 years.

Right to file a complaint:

You may file a complaint with the way we handle your data. If you have a complaint, we would like to know about it and resolve it as best as possible. Please contact us for this. You may also

file a complaint with the Dutch Personnel Data Authority. Of course we do not want this to get to this point and we want to resolve the complaint ourselves. But in extreme cases you have the right to go to court. In that case, it is the court in the place of business of Timotheus media that will handle the complaint.

How do I submit a request or complaint?

Send your request or complaint to info@TheLivingGospel.org. We will process your request or complaint within 30 days. If it concerns multiple requests or complaints or is very complex, this may take longer. In that case, we will contact you within 60 days at the latest. We may ask you if you want to identify yourself, in which case we will request your details to ensure that you are the correct person or legal entity.

12) What rules apply to this privacy statement?

Our privacy statement must meet various conditions. These conditions can be found in the General Data Protection Regulation. In addition, the general rules that apply under Dutch law apply to our privacy statement.

13) Which cookies do we use?

When you use the website, you automatically accept the cookies. We use the following types of cookies on the website:

- Functional cookies: these are, for example, session and login cookies for tracking information.
- Anonymized analytical cookies: this gives us insight into the number of website visits and other analytical data.
- Tracking cookies: These are intended for displaying relevant advertisements.

More specifically, we use cookies for:

- Meta ads (Facebook and Instagram)
- Google ads
- Mailblue (Newsletters)

14) What do we do with data from minors?

We do not specifically target minors on this website. This means that when you use this website, you need permission from a parent or guardian. If you are a minor visiting our website, we assume that you have received permission from a parent or guardian.

15) Do you have a question about this privacy statement?

Do you have a question about our privacy statement? Please feel free to contact us by sending an email to info@thelivinggospel.org. We are happy to help you.